

## 1. Programme title(s) and code(s):

## a) MSc/Postgraduate Diploma\*/Postgraduate Certificate Marketing\*

\* These awards are only available as exit awards, and are not available for students to register onto.

#### b) HECOS Code

| HECOS CODE | %   |
|------------|-----|
| 100075     | 100 |

#### 2. Awarding body or institution:

University of Leicester

#### 3. a) Mode of study:

Full time

b) Type of study:

Campus-based

#### 4. Registration periods:

The normal period of registration for the MSc Marketing is 12 months.

The maximum period of registration for the MSc Marketing is 24 months.

#### 5. Typical entry requirements:

The programme will follow standard entry requirements:

- good UK honours degree or its equivalent; or
- an acceptable professional qualification; or
- possession of the University of Leicester's Professional Diploma in Management (or its predecessor, the Diploma in Management) will be required.

For students whose first language is not English, the English Language requirement is an IELTS 6.5 or TOEFL 90.

#### 6. Accreditation of Prior Learning:

N/A

#### 7. Programme aims:

The MSc in Marketing course is a specialist career entry programme which aims to:

- 1. Give course members a thorough grasp of the main principles and techniques of marketing Management within international and sustainable contexts. This includes assessing the advantages, limitations and typical applications of each major method or technique.
- 2. Expose course members to the current debates in the marketing literature and to make them aware that there is no "quick fix" to marketing problems but rather that there are a range of issues and perspectives.

- 3. Promote an appreciation of the role of information within a knowledge-based economy. This will include an identification of approaches to data generation, data manipulation, data assessment, analysis and dissemination in marketing research.
- 4. Encourage in course members the need for critical analysis and evaluation of marketing theories by covering the economic, political, ethical, social and technical environment within which marketing managers work.
- 5. Give course members an analytical appreciation of business-to-business, services and international context of marketing management.
- 6. Provide students with opportunities to develop a variety of transferable skills relevant to the needs of a range of employers including written and oral communication skills, critical analysis, and appraisal of evidence, time management and problem-solving.
- 7. Equip students with the necessary skills to undertake independent research work in the broad area of marketing management, as evidenced in the successful completion of either an extended project within Advanced Issues in Marketing or a dissertation.

## 8. Reference points used to inform the programme specification:

- QAA Benchmarking Statement
- Framework for Higher Education Qualifications (FHEQ)
- UK Quality Code for Higher Education
- University Learning Strategy
- University Assessment Strategy
- University of Leicester Periodic Developmental Review Report
- External Examiners' reports (annual)
- United Nations Education for Sustainable Development Goals
- Student Destinations Data

#### 9. Programme Outcomes:

Unless otherwise stated, programme outcomes apply to all awards specified in 1. Programme title(s).

| Intended Learning<br>Outcomes  | Teaching and Learning Methods   | How Demonstrated?   |  |  |
|--|---|---|--|--|
| (a) Discipline specific knowledge and competencies   |   |   |  |  |
|  | Knowledge   |   |  |  |
| Certificate<br>Graduates should possess a<br>sound knowledge of the key<br>principles and practices in i)<br>Marketing management and<br>ii) Market Research.<br>Graduates should<br>demonstrate ability to<br>critique and comprehend<br>theories in (i) Consumers,<br>Brands and Communications<br>and (ii) Research Methods<br>for Marketing and (iii)<br>Marketing Strategy for<br>Innovation. | <b>Certificate</b><br>Lectures, seminars, directed<br>reading, guided independent<br>study , assignment feedback:<br>formative and summative.   | <b>Certificate</b><br>Essay assignments (formative<br>and summative), written<br>examinations.  |  |  |
| Diploma<br>In addition to the above,<br>graduates should possess a<br>sound knowledge of the<br>theories and their<br>application in areas of (i)<br>Consumers, Brands and<br>Communications and (ii)<br>Research Methods for<br>Marketing and (iii) Marketing<br>Strategy for Innovation.   | <b>Diploma</b><br>As above  | <b>Diploma</b><br>As above  |  |  |
| Masters<br>In addition to the above<br>students should possess<br>knowledge of<br>quantitative and qualitative<br>methods and methodologies<br>used to research marketing<br>management.   | <b>Masters</b><br>In addition to the above:<br>completion of an independent<br>research project culminating in<br>a dissertation or an extended<br>project within Advanced Issues in<br>Marketing module. | Masters<br>In addition to the above:<br>research proposal, either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing module. Group work<br>(e.g. in MN7010 and MN7013)<br>and individual essays. |  |  |

| Intended Learning<br>Outcomes  | Teaching and Learning Methods   | How Demonstrated?   |
|--|---|---|
|  | Concepts  |   |
| <b>Certificate</b><br>Graduates should be able to<br>comprehend and critique<br>core marketing concepts<br>such as: the marketing mix,<br>segmentation, targeting and<br>positioning; qualitative and<br>quantitative market research<br>and key Consumer Behaviour<br>models and frameworks.<br>In addition, graduates should<br>also be able to demonstrate<br>evidence of wider reading<br>and critical appraisal of<br>Marketing Theory.   | <b>Certificate</b><br>Lectures, seminars,<br>directed reading, guided<br>independent study<br>private-study,<br>assignment feedback:<br>formative and<br>summative                  | Certificate<br>Essay assignments (formative and<br>summative), written<br>examinations  |
| <b>Diploma</b><br>In addition to the above,<br>graduates should be able to<br>explain and critique core<br>concepts in Consumers,<br>Brands and Communications<br>as well as Marketing Strategy<br>and Innovation.   | <b>Diploma</b><br>As above  | <b>Diploma</b><br>As above  |
| Masters<br>In addition to both of the<br>above, graduates should be<br>able to explain and critique<br>core concepts in research<br>methodology underpinning<br>the social sciences. This<br>includes differentiating<br>between positivism and<br>interpretivism; discussing the<br>differences between<br>probability and non-<br>probability sampling;<br>making informed<br>comparisons between<br>parametric and non-<br>parametric statistical tests<br>and defending the choices,<br>assumptions and difficulties<br>involved in carrying<br>out this type of research. | Masters<br>In addition to the<br>above: the dissertation or<br>extended project within<br>Advanced Issues in Marketing<br>supervision process (1-<br>to-1), independent<br>research | Masters<br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing |

| Intended Learning<br>Outcomes   | Teaching and Learning Methods   | How Demonstrated?  |
|---|---|--|
|   | Techniques  |  |
| <b>Certificate and Diploma</b><br>Be able to demonstrate<br>knowledge of key theories<br>and concepts; be able to<br>select relevant material from<br>academic readings and<br>demonstrate familiarity with<br>the conventions of academic<br>writing and associated<br>bibliographic techniques.   | <b>Certificate and Diploma</b><br>Assignment feedback: formative<br>and summative; directed<br>reading, guided independent<br>study independent study,<br>seminars  | <b>Certificate and Diploma</b><br>Essay assignments (formative<br>and summative), written<br>examinations  |
| Masters<br>In addition to the above,<br>graduates should be able to<br>demonstrate mastery of a<br>range of methodological<br>tools used to investigate<br>topics in marketing<br>management (including,<br>interviews, questionnaires,<br>focus groups, ethnographic<br>research). Graduates should<br>be able to differentiate the<br>conditions when either<br>qualitative or quantitative<br>data analysis should be used<br>and/or be able to identify<br>the conditions under which it<br>is appropriate to combine<br>different techniques | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1), independent research,<br>lectures and seminars designed<br>to support the preparation of the<br>research proposal | Masters<br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing        |
|   | Critical analysis   |  |
| Certificate, Diploma,   | Certificate and Diploma   | Certificate and Diploma  |
| Masters<br>Ability to identify and apply<br>relevant concepts and<br>techniques with<br>independence and rigour   | Lectures, seminars, assignment<br>feedback: formative and<br>summative; directed reading,<br>guided independent study<br>private-study,<br>seminars   | Essay assignments (formative<br>and summative), written<br>examinations  |
|   | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1), independent research  | <b>Masters</b><br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing |

| Intended Learning<br>Outcomes   | Teaching and Learning Methods   | How Demonstrated?   |  |  |
|---|---|---|--|--|
|   | Presentation  |   |  |  |
| <b>Certificate and Diploma</b><br>To differentiate between<br>relevant and non-relevant<br>material; professional and<br>academic writing, to write up<br>and deliver written work to a<br>professional standard.                   | Certificate and Diploma<br>Assignment feedback: formative<br>and summative; directed<br>reading, guided independent<br>study and seminars.                                      | <b>Certificate and Diploma</b><br>Essay assignments (formative<br>and summative), practical<br>reports (e.g. Market Research),<br>written examinations. |  |  |
| Masters<br>In addition to the above, to<br>arrange research material in<br>a manner appropriate to the<br>medium that is to be<br>assessed (i.e. professional<br>report, extended project,<br>research proposal or<br>dissertation) | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1), independent research    | Masters<br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing   |  |  |
|   | Appraisal of evidence   |   |  |  |
| Certificate and Diploma<br>Ability to assess the<br>relevance and quality of a<br>range of primary sources and<br>secondary literature. Ability<br>to analyse a variety of<br>complex marketing and<br>consumer research ideas.     | <b>Certificate and Diploma</b><br>Lectures, seminars, assignment<br>feedback: formative and<br>summative; directed reading,<br>guided independent study.                        | <b>Certificate and Diploma</b><br>Essay assignments (formative and<br>summative), written<br>examinations   |  |  |
| Masters<br>In addition to the above,<br>demonstrate an independent<br>level of inquiry at an<br>advanced level  | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision<br>process (1-to-1), independent<br>research | Masters<br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing   |  |  |

| Intended Learning<br>Outcomes  | Teaching and Learning Methods   | How Demonstrated?  |
|--|---|--|
|  | (b) Transferable skills   |  |
|  | Research skills   |  |
| <b>Certificate and Diploma</b><br>Ability to locate, select and<br>organise relevant evidence<br>for essays; demonstrate an<br>ability to produce logically<br>structured, focused and<br>clearly written essays and<br>market research reports.   | <b>Certificate and Diploma</b><br>Seminars, assignment feedback:<br>formative and summative;<br>directed reading, guided<br>independent study. Workshops<br>in use of marketing resources<br>and information consultations<br>with Library staff. | <b>Certificate and Diploma</b><br>Essay assignments (formative<br>and summative), practical<br>reports.  |
| Masters<br>In addition to the above,<br>plan research projects based<br>on focused research<br>questions, conduct<br>significant background<br>research and literature<br>surveys, collect and analyse<br>data which is relevant to<br>research questions, report<br>on findings demonstrating an<br>ability to critique the data<br>from competing viewpoints,<br>construct an informed<br>critical argument. | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1) and independent<br>research.   | Masters<br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing module   |
|  | Communication skills  |  |
| <b>Certificate and Diploma</b><br>Critically discuss relevant<br>information in an essay<br>format in response to<br>written questions and case<br>studies; write with clarity<br>and precision; prepare short<br>oral presentations in seminar<br>groups and participating and<br>moderating focus groups.  | Certificate and Diploma<br>Assignment feedback: formative<br>and summative; guided<br>independent study and seminars  | <b>Certificate and Diploma</b><br>Written skills to be assessed<br>using essay assignments and<br>examinations. Oral skills to be<br>assessed using formative<br>assessment based on informal<br>qualitative feedback on content<br>and performance from lecturer<br>and peers in small group<br>seminars. |
| Masters<br>In addition to the above,<br>produce an extended project<br>within Advanced Issues in<br>Marketing or dissertation<br>that is<br>logically structured and<br>written with clarity and<br>precision.   | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1) and independent<br>research  | Masters<br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing module.  |

| Intended Learning<br>Outcomes  | Teaching and Learning Methods  | How Demonstrated?   |  |  |
|--|--|---|--|--|
|  | Data presentation  |   |  |  |
| Certificate and Diploma<br>Ability to synthesise<br>secondary research data into<br>coherent and sustained<br>written arguments, ability to<br>respond to case studies<br>through professional report.   | <b>Certificate and Diploma</b><br>Assignment feedback: formative<br>and summative; guided<br>independent study   | <b>Certificate and Diploma</b><br>Essay assignments (formative<br>and summative), practical<br>report, written examinations.                                  |  |  |
| Masters<br>Clearly arrange primary<br>research data into thematic<br>analysis and/or statistical<br>data.  | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1), independent research,<br>lectures and seminars designed<br>to support the preparation of the<br>research proposal. | Masters<br>In addition to the above the<br>research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing module  |  |  |
|  | Information technology   |   |  |  |
| <b>Certificate and Diploma</b><br>Ability to retrieve and<br>present information using<br>appropriate information<br>technology, for example<br>bibliographic software and<br>subject specific databases.<br>Ability to employ commercial<br>marketing databases (e.g.<br>GMID & Keynote) to obtain<br>and<br>evaluate marketing<br>information. | <b>Certificate and Diploma</b><br>Lectures in the induction module<br>(Foundations of Knowledge);<br>Introduction to SPSS (Marketing<br>Research), Advanced Application<br>of SPSS (Quantitative Marketing<br>Intelligence), Blackboard<br>Resources.                      | Essay assignments, and either the<br>Dissertation or extended project<br>within Advanced Issues in<br>Marketing in the Advanced Issues<br>in Marketing module |  |  |
| Masters<br>In addition to the above to<br>use, if necessary, data<br>analysis software that is<br>relevant to their dissertation<br>or extended project within<br>Advanced Issues in<br>Marketing module<br>(e.g. SPSS)  | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1), independent research,<br>lectures and seminars designed<br>to support the preparation of the<br>research proposal. |   |  |  |

| Intended Learning<br>Outcomes   | Teaching and Learning Methods   | How Demonstrated?  |  |  |
|---|---|--|--|--|
|   | Problem solving   |  |  |  |
| Certificate, Diploma and<br>Masters<br>Ability to identify,<br>investigate, analyse,<br>formulate and advocate<br>solutions to problems.<br>Ability to identify problems<br>and opportunities faced by<br>organisations using case<br>studies. Analysis should lead<br>to the proposal of<br>sustainable actions that help<br>resolve problems and to<br>capitalise on latent<br>opportunities. | Research methods classes and<br>independent research,<br>particularly that supported by<br>the extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision.<br>Marketing case studies  | Practical report, Essay<br>assignments, independent<br>research, particularly that leading<br>to either dissertation or extended<br>project within Advanced Issues in<br>Marketing module. |  |  |
|   | Working relationships   |  |  |  |
| <b>Certificate and Diploma</b><br>Ability to work<br>collaboratively as part of a<br>team; ability to contribute<br>and comment on ideas in<br>learning groups.   | <b>Certificate and Diploma</b><br>Participation in seminar activities<br>such as moderating and<br>participating in a focus groups;<br>group problem solving through<br>marketing case studies as well as<br>preparation of short<br>presentations.   | <b>Certificate and Diploma</b><br>Formative assessment based on<br>informal qualitative feedback on<br>content and performance from<br>teacher and peers.                                  |  |  |
| Masters<br>Knowing how and when to<br>draw on the knowledge and<br>expertise of others.   | Masters<br>In addition to the above: the<br>establishment of a working<br>relationship with the supervisor<br>of the extended project within<br>Advanced Issues in Marketing or<br>dissertation (or the resolution of<br>any problems through<br>consultation with the Module<br>Leader and the Programme<br>Leader). | Masters<br>In addition to the above, either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing within Advanced<br>Issues in Marketing module.                   |  |  |

| Intended Learning<br>Outcomes   | Teaching and Learning Methods  | How Demonstrated?   |
|---|--|---|
|   | Managing learning  |   |
| <b>Certificate and Diploma</b><br>Management of an extensive<br>literature and familiarisation<br>with subject-relevant<br>debates and concepts. To<br>manage guided independent<br>study to ensure the<br>completion of assessment<br>tasks and successfully<br>manage the<br>related study work-load.   | <b>Certificate and Diploma</b><br>Lectures in Principles of<br>Marketing (based on<br>Foundations of Knowledge);<br>seminars; guided independent<br>study, self-reflection on<br>assignment feedback; formative<br>and summative.  | <b>Certificate and Diploma</b><br>Essay Assignments; written<br>examinations  |
| Masters<br>In addition to the above:<br>Identify a credible research<br>project; construct a feasible<br>research timetable; carry out<br>independent research.   | Masters<br>In addition to the above: the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process<br>(1-to-1).  | <b>Masters</b><br>Research proposal and either<br>dissertation or extended project<br>within Advanced Issues in<br>Marketing module                             |
|   | Career management  |   |
| Certificate and Diploma<br>Ability to take charge of<br>progress and development;<br>to reflect on strengths and<br>limitations, interests,<br>motivation and skills;<br>recognition of achievements.<br>Masters<br>In addition to the above: if<br>appropriate, to research an<br>area which may be relevant<br>to the student's career<br>preferences | Certificate and Diploma<br>Personal Tutor system;<br>self-reflection on assignment<br>feedback; guest lecture/s from<br>alumni and marketing<br>professionals, Continuing<br>Professional Development<br>opportunities<br>Masters<br>In addition to the above; the<br>extended project within<br>Advanced Issues in Marketing or<br>dissertation supervision process | Certificate and Diploma<br>Personal Development Planning<br>Masters<br>Either dissertation or extended<br>project within Advanced Issues in<br>Marketing module |

## 10. Special features

Participants will have the opportunity to participate in a field trip to at least one location which is relevant to the programme, e.g. to assess promotional, product or place strategies in a relevant city. This will be an opportunity for doing fieldwork contributing towards at least one of the module assignments. A minimum of one member of staff will need to organise and attend the trip, depending on numbers. The staff member/s involved will need to conduct a risk assessment and admin. Support will be required to take registrations for the trip.

- 11. **Indicators of programme quality** The quality of all ULSB programmes is the responsibility of the School's Learning and Teaching Committee. The School use a variety of indicators to maintain oversight of programme quality including:
  - External Examiner Reports
  - Internally Administered Student Satisfaction Feedback
  - Student Attainment Data
  - Peer Enhancement of Learning and Teaching Process and Reporting

• Panel of Examiners

All programmes are reviewed formally through the University administered processes of:

- Periodic Development Review
- Programme Level Annual Development Review
- Curriculum Planning

#### **12.** Scheme of Assessment:

As defined in <u>Senate Regulation 6</u>: Regulations governing taught postgraduate programmes of study.

#### 13. Progression points

As defined in <u>Senate Regulation 6</u>: Regulations governing taught postgraduate programmes of study.

In cases where a student has failed to meet a requirement to progress he or she will be required to withdraw from the course and a recommendation will be made to the Board of Examiners for an intermediate award where appropriate.

#### 14. Rules relating to re-sits or re-submissions:

As defined in <u>Senate Regulation 6</u>: Regulations governing taught postgraduate programmes of study.

#### 15. External Examiners reports

The details of the External Examiner(s) for this programme and the most recent External Examiners' reports for this programme can be found at <u>exampapers@Leicester</u> [log-in required]

## 16. Additional features (e.g. timetable for admissions)

n/a

# Appendix 1: Programme structure (programme regulations)

| Module Code                                      | Module title                         | Credits |  |
|--|--------------------------------------|---------|--|
|  | Semester One                         |         |  |
| MN7010   | Principles of Marketing              | 30      |  |
| MN7011   | Consumers, Brands and Communications | 30      |  |
| Semester Two                                     |                                      |         |  |
| MN7012   | Research Methods for Marketing       | 30      |  |
| MN7013   | Marketing Strategy and Innovation    | 30      |  |
| Term Three                                       |                                      |         |  |
| Select one 60 credit module from the list below: |                                      |         |  |
| MN7020   | Dissertation                         | 60      |  |
| MN7042   | Advanced Issues in Marketing         | 60      |  |

## Appendix 2: Module specifications

See module specification database <u>http://www.le.ac.uk/sas/courses/documentation</u>