

## 1. Programme title(s) and code(s):

a) MSc/Postgraduate Diploma\*/Postgraduate Certificate\* in Marketing for the Creative Industries

\* These awards are only available as exit awards, and are not available for students to register onto.

b) <u>HECOS Code</u>

HECOS CODE	%
100075	100

### 2. Awarding body or institution:

University of Leicester

3. a) Mode of study:

Full time

b) Type of study:

Campus-based

### 4. Registration periods:

The normal period of registration for the MSc Marketing in the Creative Industries is 12 months.

The maximum period of registration for the MSc Marketing in the Creative Industries is 24 months.

## 5. Typical entry requirements:

The programme will follow standard entry requirements:

- good UK honours degree or its equivalent; or
- an acceptable professional qualification; or
- possession of the University of Leicester's Professional Diploma in Management (or its predecessor, the Diploma in Management) will be required.

For students whose first language is not English, the English Language requirement is an IELTS 6.5 or TOEFL 90.

## 6. Accreditation of Prior Learning:

N/a

## 7. Programme aims:

The programme will offer insights into the application of marketing theory in the context of the creative industries, encompassing (but not limited to) organisations that focus on art, fashion, graphic design, music, dramatic arts and product design.

### 8. Reference points used to inform the programme specification:

- QAA Benchmarking Statement
- Framework for Higher Education Qualifications (FHEQ)
- UK Quality Code for Higher Education
- University Learning Strategy
- University Assessment Strategy
- University of Leicester Periodic Developmental Review Report
- External Examiners' reports (annual)
- United Nations Education for Sustainable Development Goals
- Student Destinations Data

## 9. Programme Outcomes:

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?		
(a) D	(a) Discipline specific knowledge and competencies			
Knowledge				
Certificate Graduates should possess a sound knowledge of the key principles and practices in i) Marketing management and ii) Market Research. Graduates should demonstrate ability to critique and comprehend theories in (i) Consumption for the Creative Industries (ii) Research Methods for Marketing and (iii) Strategies for Creative Marketing and Innovation.	<b>Certificate</b> Lectures, seminars, directed reading, guided independent study, assignment feedback: formative and summative.	<b>Certificate</b> Essay assignments (formative and summative), written examinations.		
Diploma In addition to the above, graduates should possess a sound knowledge of the theories and their application in areas of (i) Consumption and the Creative Industries and (ii) Research Methods for Marketing and (iii) Strategies for Creative Marketing and Innovation	<b>Diploma</b> As above	<b>Diploma</b> As above		
Masters In addition to the above students should possess knowledge of quantitative and qualitative methods and methodologies used to research marketing management.	Masters In addition to the above: completion of an independent research project culminating in a dissertation or an extended project within Advanced Issues in Marketing.	Masters In addition to the above: research proposal, either dissertation or extended project within Advanced Issues in Marketing module. Group work (e.g in MN7010, MN7016 and MN7017) and individual essays.		

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?
Outcomes	Concepts	
<b>Certificate</b> Graduates should be able to comprehend and critique core marketing concepts such as: the marketing mix, segmentation, targeting and positioning; qualitative and quantitative market research and key Consumer Behaviour models and frameworks. In addition, graduates should also be able to demonstrate evidence of wider reading and critical appraisal of Marketing Theory.	<b>Certificate</b> Lectures, seminars, directed reading, guided independent study private-study, assignment feedback: formative and summative	<b>Certificate</b> Essay assignments (formative and summative), written examinations
<b>Diploma</b> In addition to the above, graduates should be able to explain and critique core concepts in Consumption and the Creative Industries as well as Strategies for Creative Marketing and Innovation.	<b>Diploma</b> As above	<b>Diploma</b> As above
Masters In addition to both of the above, graduates should be able to explain and critique core concepts in research methodology underpinning the social sciences. This includes differentiating between positivism and interpretivism; discussing the differences between probability and non- probability sampling; making informed comparisons between parametric and non- parametric statistical tests and defending the choices, assumptions and difficulties involved in carrying out this type of research.	Masters In addition to the above: the dissertation or extended project within Advanced Issues in Marketing supervision process (1- to-1), independent research	Masters In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?
	Techniques	
<b>Certificate and Diploma</b> Be able to demonstrate knowledge of key theories and concepts; be able to select relevant material from academic readings and demonstrate familiarity with the conventions of academic writing and associated bibliographic techniques.	<b>Certificate and Diploma</b> Assignment feedback: formative and summative; directed reading, guided independent study independent study, seminars	<b>Certificate and Diploma</b> Essay assignments (formative and summative), written examinations
Masters In addition to the above, graduates should be able to demonstrate mastery of a range of methodological tools used to investigate topics in marketing management (including, interviews, questionnaires, focus groups, ethnographic research). Graduates should be able to differentiate the conditions when either qualitative or quantitative data analysis should be used and/or be able to identify the conditions under which it is appropriate to combine different techniques	Masters In addition to the above: the dissertation or extended project within Advanced Issues in Marketing supervision process (1-to-1), independent research, lectures and seminars designed to support the preparation of the research proposal	Masters In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing
	Critical analysis	
Certificate, Diploma,	Certificate and Diploma	Certificate and Diploma
Masters Ability to identify and apply relevant concepts and techniques with independence and rigour	Lectures, seminars, assignment feedback: formative and summative; directed reading, guided independent study private-study, seminars	Essay assignments (formative and summative), written examinations
	Masters In addition to the above: the extended project within Advanced Issues in Marketing or dissertation supervision process (1-to-1), independent research	<b>Masters</b> In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?		
	Presentation			
<b>Certificate and Diploma</b> To differentiate between relevant and non-relevant material; professional and academic writing, to write up and deliver written work to a professional standard.	Certificate and Diploma Assignment feedback: formative and summative; directed reading, guided independent study and seminars.	<b>Certificate and Diploma</b> Essay assignments (formative and summative), practical reports (e.g. Market Research), written examinations.		
Masters In addition to the above, to arrange research material in a manner appropriate to the medium that is to be assessed (i.e. professional report, extended project, research proposal or dissertation)	Masters In addition to the above: the dissertation supervision process (1-to-1), independent research	Masters In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing		
	Appraisal of evidence			
Certificate and Diploma Ability to assess the relevance and quality of a range of primary sources and secondary literature. Ability to analyse a variety of complex marketing and consumer research ideas.	<b>Certificate and Diploma</b> Lectures, seminars, assignment feedback: formative and summative; directed reading, guided independent study.	<b>Certificate and Diploma</b> Essay assignments (formative and summative), written examinations		
Masters In addition to the above, demonstrate an independent level of inquiry at an advanced level	Masters In addition to the above: the extended project within Advanced Issues in Marketing or dissertation supervision process (1-to-1), independent research	Masters In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing		

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?
	(b) Transferable skills	
	Research skills	F
<b>Certificate and Diploma</b> Ability to locate, select and organise relevant evidence for essays; demonstrate an ability to produce logically structured, focused and clearly written essays and market research reports.	<b>Certificate and Diploma</b> Seminars, assignment feedback: formative and summative; directed reading, guided independent study. Workshops in use of marketing resources and information consultations with Library staff.	<b>Certificate and Diploma</b> Essay assignments (formative and summative), practical reports.
Masters In addition to the above, plan research projects based on focused research questions, conduct significant background research and literature surveys, collect and analyse data which is relevant to research questions, report on findings demonstrating an ability to critique the data from competing viewpoints, construct an informed critical argument.	Masters In addition to the above: the extended project within Advanced Issues in Marketing or dissertation supervision process (1-to-1) and independent research.	Masters In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing module
	Communication skills	
<b>Certificate and Diploma</b> Critically discuss relevant information in an essay format in response to written questions and case studies; write with clarity and precision; prepare short oral presentations in seminar groups and participating and moderating focus groups.	Certificate and Diploma Assignment feedback: formative and summative; guided independent study and seminars	<b>Certificate and Diploma</b> Written skills to be assessed using essay assignments and examinations. Oral skills to be assessed using formative assessment based on informal qualitative feedback on content and performance from lecturer and peers in small group seminars.
Masters In addition to the above, produce an extended project within Advanced Issues in Marketing or dissertation that is logically structured and written with clarity and precision.	Masters In addition to the above: the extended project within Advanced Issues in Marketing or dissertation supervision process (1-to-1) and independent research	Masters In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing module

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?		
Data presentation				
<b>Certificate and Diploma</b> Ability to synthesise secondary research data into coherent and sustained written arguments, ability to respond to case studies through professional report.	<b>Certificate and Diploma</b> Assignment feedback: formative and summative; guided independent study	<b>Certificate and Diploma</b> Essay assignments (formative and summative), practical report, written examinations.		
Masters Clearly arrange primary research data into thematic analysis and/or statistical data.	Masters In addition to the above: the extended project within Advanced Issues in Marketing or dissertation supervision process (1-to-1), independent research, lectures and seminars designed to support the preparation of the research proposal.	<b>Masters</b> In addition to the above the research proposal and either dissertation or extended project within Advanced Issues in Marketing module		
	Information technology			
<b>Certificate and Diploma</b> Ability to retrieve and present information using appropriate information technology, for example bibliographic software and subject specific databases. Ability to employ commercial marketing databases (e.g. GMID & Keynote ) to obtain and evaluate marketing information.	<b>Certificate and Diploma</b> Lectures in the induction module (Foundations of Knowledge); Introduction to SPSS (Marketing Research), Advanced Application of SPSS (Quantitative Marketing Intelligence), Blackboard Resources.	Essay assignments, and either the Dissertation or extended project within Advanced Issues in Marketing module.		
Masters In addition to the above to use, if necessary, data analysis software that is relevant to their dissertation or the extended project within Advanced Issues in Marketing (e.g. SPSS)	Masters In addition to the above: the extended project within Advanced Issues in Marketing or dissertation supervision process (1-to-1), independent research, lectures and seminars designed to support the preparation of the research proposal.			

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?			
	Problem solving				
Certificate, Diploma and Masters Ability to identify, investigate, analyse, formulate and advocate solutions to problems. Ability to identify problems and opportunities faced by organisations using case studies. Analysis should lead to the proposal of sustainable actions that help resolve problems and to capitalise on latent opportunities.	Research methods classes and independent research, particularly that supported by the extended project within Advanced Issues in Marketing or dissertation supervision. Marketing case studies	Practical report, Essay assignments, independent research, particularly that leading to either dissertation or extended project within Advanced Issues in Marketing module.			
	Working relationships				
<b>Certificate and Diploma</b> Ability to work collaboratively as part of a team; ability to contribute and comment on ideas in learning groups.	<b>Certificate and Diploma</b> Participation in seminar activities such as moderating and participating in a focus groups; group problem solving through marketing case studies as well as preparation of short presentations.	<b>Certificate and Diploma</b> Formative assessment based on informal qualitative feedback on content and performance from teacher and peers.			
Masters Knowing how and when to draw on the knowledge and expertise of others.	Masters In addition to the above: the establishment of a working relationship with the supervisor of the extended project within Advanced Issues in Marketing or dissertation (or the resolution of any problems through consultation with the Module Leader and the Programme Leader).	<b>Masters</b> In addition to the above, either dissertation or extended project within Advanced Issues in Marketing module.			

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?		
	Managing learning			
<b>Certificate and Diploma</b> Management of an extensive literature and familiarisation with subject-relevant debates and concepts. To manage guided independent study to ensure the completion of assessment tasks and successfully manage the related study work-load.	<b>Certificate and Diploma</b> Lectures in Principles of Marketing (based on Foundations of Knowledge); seminars; guided independent study, self-reflection on assignment feedback; formative and summative.	<b>Certificate and Diploma</b> Essay Assignments; written examinations		
Masters In addition to the above: Identify a credible research project; construct a feasible research timetable; carry out independent research.	Masters In addition to the above: the extended project within Advanced Issues in Marketing or dissertation supervision process (1-to-1).	Masters Research proposal and either dissertation or extended project within Advanced Issues in Marketing within Advanced Issues in Marketing module		
	Career management			
Certificate and Diploma Ability to take charge of progress and development; to reflect on strengths and limitations, interests, motivation and skills; recognition of achievements. Masters In addition to the above: if appropriate, to research an area which may be relevant to the student's career preferences	Certificate and Diploma Personal Tutor system; self-reflection on assignment feedback; guest lecture/s from alumni and marketing professionals, Continuing Professional Development opportunities Masters In addition to the above; the extended project within Advanced Issues in Marketing or dissertation supervision process	Certificate and Diploma Personal Development Planning Masters Either dissertation or extended project within Advanced Issues in Marketing module		

## 10. Special features

Participants will have the opportunity to participate in a field trip to at least one location which is relevant to the programme, e.g. visit to a creative or cultural industry organisation or thriving city known for the creative industries to assess marketing activities for creative ventures. This will be an opportunity for doing fieldwork contributing towards at least one of the module assignments. A minimum of one member of staff will need to organise and attend the trip, depending on numbers. The staff member/s involved will need to conduct a risk assessment and admin. Support will be required to take registrations for the trip.

## 11. Indicators of programme quality

The quality of all ULSB programmes is the responsibility of the School's Learning and Teaching Committee. The School use a variety of indicators to maintain oversight of programme quality including:

- External Examiner Reports
- Internally Administered Student Satisfaction Feedback
- Student Attainment Data

- Peer Enhancement of Learning and Teaching Process and Reporting
- Panel of Examiners

All programmes are reviewed formally through the University administered processes of:

- Periodic Development Review
- Programme Level Annual Development Review
- Curriculum Planning

### 12. Scheme of Assessment:

As defined in <u>Senate Regulation 6</u>: Regulations governing taught postgraduate programmes of study.

### 13. Progression points

As defined in <u>Senate Regulation 6</u>: Regulations governing taught postgraduate programmes of study.

In cases where a student has failed to meet a requirement to progress he or she will be required to withdraw from the course and a recommendation will be made to the Board of Examiners for an intermediate award where appropriate.

### 14. Rules relating to re-sits or re-submissions:

As defined in <u>Senate Regulation 6</u>: Regulations governing taught postgraduate programmes of study.

#### **15. External Examiners reports**

The details of the External Examiner(s) for this programme and the most recent External Examiners' reports for this programme can be found at <u>exampapers@Leicester</u> [log-in required]

## 16. Additional features (e.g. timetable for admissions)

n/a

## Appendix 1: Programme structure (programme regulations)

Module Code	Module title	Credits	
	Semester One		
MN7010	Principles of Marketing	30	
MN7016	Consumption and the Creative Industries	30	
Semester Two			
MN7012	Research Methods for Marketing	30	
MN7017	Strategies for Creative Marketing and Innovation	30	
Term 3			
Select one 60 credit module from the list below:			
MN7020	Dissertation	60	
MN7042	Advanced Issues in Marketing	60	

# Appendix 2: Module specifications

See module specification database <u>http://www.le.ac.uk/sas/courses/documentation</u>