

# Programme Specification (Postgraduate) Date created/amended: 09/03/18, for students entering in 2018/19

## Programme title(s):

MSc/Postgraduate Diploma\*/Postgraduate Certificate\* in Marketing for the Creative Industries
\*exit awards only

#### 2. Awarding body or institution:

University of Leicester

#### 3. a) Mode of study:

Full time

b) Type of study:

Campus-based

#### 4. Registration periods:

The normal period of registration for the MSc Marketing for the Creative Industries is 12 months.

The maximum period of registration for the MSc Marketing for the Creative Industries is 24 months.

## 5. Typical entry requirements:

The programme will follow standard entry requirements. As with the existing MSc in Marketing, a good UK honours degree or its equivalent or an acceptable professional qualification; or possession of the University of Leicester's Professional Diploma in Management (or its predecessor, the Diploma in Management) will be required. For students whose first language is not English, the English Language requirement is an IELTS 6.5 or TOEFL 90.

## 6. Accreditation of Prior Learning:

Applicants having previously studied and passed approved School of Management CPD modules may apply to have their prior learning accredited to seek exemption from up to 30 credits of the option modules on the programme.

#### 7. Programme aims:

The programme will offer insights into the application of marketing theory in the context of the creative industries, encompassing (but not limited to) organisations that focus on art, fashion, graphic design, music, dramatic arts and product design. The new programme will sit alongside our existing MSc Marketing and share 50% of its marketing modules, thus allowing efficiencies in teaching and organisation, as well as allowing a strong and creating a strong foundation of marketing knowledge, but leaving enough flexibility for customising content towards the creative industries in the two specialised modules.

## 8. Reference points used to inform the programme specification:

- University of Leicester Learning and Teaching Strategy 2011-2016
- University of Leicester Periodic Developmental Review Report
- External Examiners' reports (annual)

## 9. Programme Outcomes:

Unless otherwise stated, programme outcomes apply to all awards specified in 1. Programme title(s).

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?	
(a) D	iscipline specific knowledge and com	petencies	
	Knowledge		
Identify and discuss the main	Lectures of shared modules and	Group work and individual essay.	
sets of marketing	specialist modules 2 and 4.		
approaches and techniques			
available to marketers in the			
creative industries.			
	Concepts		
Demonstrate ability to	Lectures of shared modules and	Group work and individual essay.	
critique and comprehend	specialist modules; individual self- study.		
theories in Consumer	study.		
Behaviour and Marketing			
Theory in the context of the			
creative industries.			
	Techniques		
Analyse and assess the theories	Lectures in specialist modules 2 and	Group work and individual essay.	
and their application in the creative industries in areas of	4; assignment feedback; discussion		
Marketing Communications,	of case studies during lectures; guest lectures with professionals from		
Products and Services (and their	industry		
distribution or performance),	madstry		
Pricing, Innovation and			
Research Methods.			
	Critical analysis		
Possess knowledge of	Lectures in specialist modules; field-	Group work and individual essay.	
quantitative and qualitative	trip; assignment feedback;	Group work and marvidual essay.	
methods and methodologies	independent research.		
used to research marketing	•		
management.			
Presentation			
Formulate sustainable Seminars; field-trip; formative Group work			
marketing strategies for the	assessments during seminars.	Croup norm	
creative industries and assess	5		
how they could be			
implemented.			
Appraisal of evidence			
Critically assess the cultural	Group work; group discussions	Assessment of research proposal	
and societal implications of	during lectures; seminars.	project; group work and individual	
marketing and consumption		essay.	
in the creative industries.			

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?	
(b) Transferable skills			
Gather, analyse, and evaluate data and information about marketing campaigns in the creative industries and transform them into useful and actionable insights; ability to make appropriate links between research findings and marketing academic literature.	Research skills  Lectures of the shared module "Research methods for marketing"; field-trip; assignment preparation; dissertation preparation	Assessment of research proposal; assessment of group-work based on field trip; individual essay; dissertation.	
	Communication skills		
Be able to communicate effectively within a professional environment demonstrating communication skills.	Group work preparation; discussion during lectures	Group work; individual essay; dissertation tutorials	
	Data presentation		
Communicate effectively in English in oral, written and electronic formats and disseminate research findings through written reports.	Assignment preparation; seminar presentations	Group work assignments; seminars; dissertation	
	Information technology		
Engage effectively and appropriately with information and communication technologies communication and information technology for business applications	Assignment preparation; seminar presentations; personal research for the dissertation	Assignments	
	Problem solving		
Interpret the requirements of coursework exercises, collect relevant data and access relevant information	Field-trip; individual essay preparation; individual research and study; group-work preparation	Group-work; Dissertation; Individual essay	
	Working relationships		
Operate effectively within a team environment and interact effectively with others in order to work toward a common outcome	Group-work preparation; formative assessments during lectures; guest lectures with professionals from the industry	Peer-review evaluation of group- work	
Managing learning			
Working independently and interdependently; ability to draw up a realistic research timetable	Group-work preparation; individual research and study	Peer-review evaluation of group- work	
Career management			
Gain self-awareness and identify the synergies between the academic and the professional world	Meetings with professionals from the creative industries; support offered by the career centre of the University of Leicester	Seminars in module 4; dissertation tutorials	
Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?	

## (a) Discipline specific knowledge and competencies

## Knowledge

#### Certificate

Identify and discuss the main sets of marketing approaches and techniques available to marketers in the creative industries. Graduates should possess a sound knowledge of the key principles and practices in i) Marketing management and ii) Market Research. Graduates should demonstrate ability to critique and comprehend theories in (i) Consumers, **Brands and Communications** and (ii) Research Methods for Marketing and (iii) Marketing Strategy for Innovation.

## **Diploma**

In addition to the above, graduates should possess a sound knowledge of the theories and their application in areas of (i) Consumers, Brands and Communications and (ii) Research Methods for Marketing and (iii) Marketing Strategy for Innovation.

#### **Masters**

In addition to the above students should possess knowledge of quantitative and qualitative methods and methodologies used to research marketing management.

## Certificate

Lectures of shared modules and specialist modules 2 and 4., seminars, directed reading, self-directed private study, assignment feedback: formative and summative.

## **Diploma**

As above

## **Masters**

In addition to the above: completion of an independent research project culminating in a 15,000 words dissertation.

## Certificate

Essay assignments (formative and summative), and group work.

#### **Diploma**

As above

#### Masters

In addition to the above: research proposal, dissertation. Group work and individual essay.

Certificate Graduates should be able to comprehend and critique core marketing concepts such as: the marketing mix, segmentation, targeting and positioning; qualitative and quantitative market research and key Consumer Behaviour models and frameworks. In addition, graduates should also be able to demonstrate evidence of wider reading and critical appraisal of Marketing Theory.  Diploma In addition to the above, graduates should be able to explain and critique core concepts in Consumers, Brands and Communications as well as Marketing Strategy and Innovation.  Masters In addition to both of the above, graduates should be able to explain and critique core concepts in research methodology underpinning the social sciences. This includes differentiating between positivism and interpretivism; discussing the differences between probability and non-probability sampling; making informed comparisons between parametric and non-parametric at antical extraction as the comparisons between parametric and non-parametric statistical tests and defending the choices,  Certificate Lectures, seminars, directed private-study, assignment feedback: formative and summative). Witten examinations Diploma As above Masters In addition to the above the dissertation supervision process (1-to-1), independent research.  Total very discussion of the above, graduates should be able to explain and critique core concepts in research methodology underpinning the social sciences. This includes differentiating between positivism and interpretivism; discussing the differences between probability and non-probability sampling; making informed comparisons between parametric and non-parametric and non-parametric statistical tests and defending the choices,	Intended Learning	Teaching and Learning Methods	How Demonstrated?
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involved in carrying out this type of research.	Graduates should be able to comprehend and critique core marketing concepts such as: the marketing mix, segmentation, targeting and positioning; qualitative and quantitative market research and key Consumer Behaviour models and frameworks. In addition, graduates should also be able to demonstrate evidence of wider reading and critical appraisal of Marketing Theory.  Diploma In addition to the above, graduates should be able to explain and critique core concepts in Consumers, Brands and Communications as well as Marketing Strategy and Innovation.  Masters In addition to both of the above, graduates should be able to explain and critique core concepts in research methodology underpinning the social sciences. This includes differentiating between positivism and interpretivism; discussing the differences between probability and non-probability sampling; making informed comparisons between parametric and non-parametric statistical tests and defending the choices, assumptions and difficulties involved in carrying	Certificate Lectures, seminars, directed reading, self-directed private-study, assignment feedback: formative and summative Diploma As above Masters In addition to the above: the dissertation supervision process (1- to-1), independent	Essay assignments (formative and summative), written examinations  Diploma As above  Masters In addition to the above the

Intended Learning	Teaching and Learning Methods	How Demonstrated?
Outcomes		
	Techniques	
Certificate and Diploma	Certificate and Diploma	Certificate and Diploma
Be able to demonstrate	Lectures in specialist modules 2	Essay assignments (formative
knowledge of key theories	and 4; assignment feedback;	and summative), group work and
and concepts; be able to	discussion of case studies during	written examinations
select relevant material from	lectures; guest lectures with	Masters
academic readings and	professionals from industry	In addition to the above the
demonstrate familiarity with	Assignment feedback: formative	research proposal, dissertation
the conventions of academic	and summative; directed	
writing and associated	reading, self-directed private	
bibliographic techniques.	study, seminars	
Masters	Masters	
In addition to the above,	In addition to the above: the	
graduates should be able to	dissertation supervision process	
Analyse and assess the	(1-to-1), independent research,	
theories and their	lectures and seminars designed	
application in the creative	to support the preparation of the	
industries in areas of	research proposal	
Marketing Communications,		
Products and Services (and		
their distribution or		
performance), Pricing,		
Innovation and Research		
Methods, and demonstrate		
mastery of a range of		
methodological tools used to		
investigate topics in		
marketing management		
(including interviews,		
questionnaires, focus groups		
and ethnographic research).		
Graduates should		
be able to differentiate the		
conditions when either		
qualitative or quantitative		
data analysis should be used		
and/or be able to identify		
the conditions under which it		
is appropriate to combine		
different techniques		

Intended Learning	Teaching and Learning Methods	How Demonstrated?
Outcomes	Critical analysis	
Certificate, Diploma, Masters Possess knowledge of quantitative and qualitative methods and methodologies used to research marketing management. Ability to identify and apply relevant concepts and techniques with independence and rigour.	Certificate and Diploma Lectures, seminars, field trip; assignment feedback: formative (during seminars) and summative assessment; directed reading, self-directed private-study, seminars Masters In addition to the above: the dissertation supervision process (1-to-1), independent research.	Certificate and Diploma Essay assignments (formative and summative), group work and written examinations Masters In addition to the above the research proposal, dissertation.
	Presentation	
Certificate and Diploma Formulate sustainable marketing strategies for the creative industries and assess how they could be implemented. Differentiate between relevant and non- relevant material; professional and academic writing, to write up and deliver written work to a professional standard. Masters In addition to the above, to arrange research material in a manner appropriate to the medium that is to be assessed (i.e. professional report, research proposal or dissertation)	Certificate and Diploma Assignment feedback: formative (during seminars) and summative assessment; directed reading, self-directed private study, field trip, seminars.  Masters In addition to the above: the dissertation supervision process (1-to-1), independent research.	Certificate and Diploma Essay assignments (formative and summative), practical reports (e.g. Market Research), group work and written examinations.  Masters In addition to the above the research proposal and dissertation.
	Appraisal of evidence	
Certificate and Diploma Critically assess the cultural and societal implications of marketing and consumption in the creative industries. Ability to assess the relevance and quality of a range of primary sources and secondary literature. Masters In addition to the above, demonstrate an independent level of inquiry at an advanced level	Certificate and Diploma Lectures, seminars, assignment feedback: formative and summative assessment; group work and discussions; directed reading; self-directed private- study. Masters In addition to the above: the dissertation supervision process (1-to-1), independent research	Certificate and Diploma Essay assignments (formative and summative), written examinations and group work Masters In addition to the above the research proposal, dissertation

Intended Learning	Teaching and Learning Methods	How Demonstrated?
Outcomes	Data presentation	
Certificate and Diploma Ability to synthesise secondary research data into coherent and sustained written arguments, ability to respond to case studies through professional report. Masters Clearly arrange primary research data into thematic analysis and/or statistical data.	Certificate and Diploma Assignment feedback: formative and summative; self-directed private study Masters In addition to the above: the dissertation supervision process (1-to-1), independent research, lectures and seminars designed to support the preparation of the research proposal.	Certificate and Diploma Essay assignments (formative and summative), practical report, written examinations.  Masters In addition to the above the research proposal and dissertation.
	Information technology	
Certificate and Diploma Ability to retrieve and present information using appropriate information technology, for example bibliographic software and subject specific databases. Ability to employ commercial marketing databases (GMID & Keynote) to obtain and evaluate marketing information. Masters In addition to the above to use, if necessary, data analysis software that is relevant to their dissertation (e.g. SPSS)	Certificate and Diploma Lectures in the induction module (Foundations of Knowledge); Introduction to SPSS (Marketing Research), Advanced Application of SPSS (Quantitative Marketing Intelligence), Blackboard Resources.  Masters In addition to the above: the dissertation supervision process (1-to-1), independent research, lectures and seminars designed to support the preparation of the research proposal.	Essay assignments, and the dissertation.
	Problem solving	
Certificate, Diploma and Masters Ability to identify, investigate, analyse, formulate and advocate solutions to problems. Ability to identify problems and opportunities faced by organisations using case studies. Analysis should lead to the proposal of sustainable actions that help resolve problems and to capitalise on latent opportunities.	Research methods classes and independent research, particularly that supported by dissertation supervision.  Marketing case studies	Practical report, Essay assignments, independent research, particularly that leading to dissertation.

Intended Learning	Teaching and Learning Methods	How Demonstrated?
Outcomes	Moulting valationships	
Certificate and Diploma Ability to work collaboratively as part of a team; ability to contribute and comment on ideas in learning groups. Masters Knowing how and when to draw on the knowledge and expertise of others.	Working relationships  Certificate and Diploma  Participation in seminar activities such as moderating and participating in a focus groups; group problem solving through marketing case studies as well as preparation of short presentations.  Masters  In addition to the above: the establishment of a working relationship with the dissertation supervisor (or the resolution of any problems through consultation with the Personal Tutor and the Programme Leader).	Certificate and Diploma Formative assessment based on informal qualitative feedback on content and performance from teacher and peers.  Masters In addition to the above, the Dissertation.
	Managing learning	
Certificate and Diploma Management of an extensive literature and familiarisation with subject-relevant debates and concepts. To manage self-directed study, to ensure the completion of assessment tasks and successfully manage the related study work-load. Masters In addition to the above: Identify a credible research project; construct a feasible research timetable; carry out independent research.	Certificate and Diploma Lectures in the Induction module (Foundations of Knowledge); seminars; self-directed privatestudy; self-reflection on assignment feedback; formative and summative. Masters In addition to the above: the dissertation supervision process (1- to-1).	Certificate and Diploma Essay Assignments; written examinations Masters Research Proposal; Dissertation
	Career management	
Certificate and Diploma Ability to take charge of progress and development; to reflect on strengths and limitations, interests, motivation and skills; recognition of achievements.  Masters In addition to the above: if appropriate, to research an area which may be relevant to the student' career preferences	Personal Tutor System Self-reflection on assignment feedback Guest Lecture and Talk from alumni and marketing professionals.  Masters In addition to the above; the dissertation supervision process	Certificate and Diploma Personal Development Planning Masters Dissertation

#### 10. Special features

Participants will participate in a field trip to at least one location which is relevant to the creative and cultural industries, e.g. three days in a European city of culture or a thriving centre for the creative industries to assess marketing activities for creative ventures. This will be an opportunity for doing fieldwork contributing towards at least one of the module assignments, which would not involve any additional marking requirement. A minimum of one member of staff will need to organise and attend the trip, depending on numbers. The staff member/s involved will need to conduct a risk assessment and admin support will be required to take registrations for the trip.

Indicators of programme quality

Quality will be enhanced by using the usual protocols, including careful programme planning, external examining of programme content and marking, coordination and alignment between programme instructors. This element is of particular importance given the fact that this programme will be entirely co-taught.

Quality will be measured through an outcome-based system that assess the students' satisfactions with the quality of their experience gained during the programme and the quality of the developed skills. Furthermore, process indicators will be used to assess the perceived quality of teaching, facilities and learning activities.

#### 11. Scheme of Assessment:

As defined in <u>Senate Regulation 6:</u> Regulations governing taught postgraduate programmes of study.

#### 12. Progression points

As defined in <u>Senate Regulation 6:</u> Regulations governing taught postgraduate programmes of study.

In cases where a student has failed to meet a requirement to progress he or she will be required to withdraw from the course and a recommendation will be made to the Board of Examiners for an intermediate award where appropriate.

#### 13. Rules relating to re-sits or re-submissions:

As defined in <u>Senate Regulation 6:</u> Regulations governing taught postgraduate programmes of study.

#### **14.** Additional features (e.g. timetable for

admissions) n/a

#### **Appendix 1: Programme structure** (programme regulations)

#### Semester 1

MN7010 Principles of Marketing (30 credits)
MN7016 Consumption and the Creative Industries (30 credits)

#### Semester 2

MN7012 Research Methods for Marketing (30 credits)
MN7017 Strategies for Creative Marketing and Innovation (30 credits)
MN7020 Dissertation (60 credits)

#### **Appendix 2: Module specifications**

See module specification database http://www.le.ac.uk/sas/courses/documentation