Cancellation of garden visit bookings
On each of our garden visits the fee you pay includes transport, garden entry and a driver’s tip. Cancellations of garden trips are possible up to 48 hours before departure when refunds are subject to a £5 administrative charge. After 48 hours no refunds are given.

Mobility
For all visits please remember that a fair degree of mobility is required as many gardens entail a mixture of walking, steps and uneven surfaces. Some gardens do have aids such as wheelchairs or mobility scooters to hire. If you phone Anne (0116 2108322) before you book she will enquire about reservations. Alternatively, the websites of the venues we visit include details to assist visitors with mobility concerns.

Coach arrangements
The coach can only pick up and drop off at the Glebe Road entrance to the Botanic Garden.

Mislaid newsletters
If you mislay your Newsletter all garden visit details and booking forms are on the Botanic Garden website.