**LEGAL ADVICE CLINIC CLIENT AGREEMENT**

Please read the following information carefully before attending your clinic appointment, and sign below to confirm your understanding and agreement. If you have any questions about the contents of this Agreement please ask us before signing.

**The Service**

We are a university law clinic. Law students or interns will research the law relating to the legal issue which you set out in your enquiry form, and give you some advice on that issue. The advice is provided to you for information purposes. This process takes some time. For this reason, we are unable to deal with urgent queries.

The students / interns will need all relevant information in relation to your query so that they can research the law. If the situation changes or develops before your appointment, let us know as soon as possible so that we have the most up-to-date facts for the research.

All work completed by the students / interns will be supervised by a qualified solicitor.

If you intend to rely or act on any advice given it is recommended that you seek independent legal advice from a qualified solicitor before doing so. Although we cannot provide you with legal representation and do not hold ourselves out to be a firm of solicitors, we aim to provide the same high standard of service expected from a law firm.

We are pleased to offer the service completely free of charge.

**Confidentiality**

We have to keep your information confidential unless disclosure is required or permitted by law. If you would like to share the advice we give you with anyone else, please let us know.

**Conflict of Interests**

We are part of the University of Leicester and so we are unable to give any advice about any dispute or issues between you and the University. From time to time there may be other conflicts of interests which mean that we cannot deal with specific queries. If this is the case we will let you know as soon as possible.

**Client Declaration**

I have read the above and accept the terms set out above and I consent to the University of Leicester Legal Advice Clinic handling my query as described in this document.

Signed:

Name:

Date: